



JING AN MEMORIAL VILLAGE SDN. BHD.

Co. No. 200701041214 (799246-H)

Updated: 18 Oct 2021

NOTICE OF STANDARD OPERATING PROCEDURES

in compliance with “Pelan Pemulihan Negara” /National Recovery Plan (NRP),
Phase 4 – from 18 October 2021 until further notice

The Government has announced the implementation of “Pelan Pemulihan Negara”/ **National Recovery Plan (NRP), Phase 4** that will take effect from **18 October 2021 until further notice** (“Period”).

NRP allows Jing An Memorial Village Sdn Bhd (JAMV) to continue operations, subject to Standard Operating Procedures (“SOPs”) established by *Majlis Keselamatan Negara* (“MKN”) and/or *Kementerian Perpaduan Negara* (“KPN”).

All visitors, wake attendees and service providers shall observe MKN/KPN’s SOPs and in particular in regards to temperature screenings, contact information via MySejahtera app, compliance to physical distancing rules, and use of face masks. Any person who records a temperature **exceeding 37.5°C**, will not be permitted entry and will be advised to seek immediate medical consultation. Service providers shall provide hand sanitisers during services for the convenience of family members and wake attendees.

In compliance with NRP and MKN/KPN’s SOPs, JAMV will only allow minimal services and in observance of good practice during these times, Service Providers are to **TAKE NOTICE** of the following:

1. Families and service providers should keep the wake services “low-key” and restricted to **no more than 20 persons including Sifus and service team members at any time** to avoid group clustering that makes it difficult for physical distancing rules to be observed.
2. Family members and guests **above the age of 60 years old and children below 12 years old are not encouraged** to attend wake services and funeral processions.
3. Prayers during wake services should be kept as simple and as brief as possible.
4. Limited tables and chairs will be provided and seating arrangements shall comply with MKN’s SOPs.
5. Operational hours are from **8am to 9pm**.
6. Only packed food are allowed.
7. Music band is allowed during funeral procession.

This Notice is based on current available information and may be revised as new information becomes available or conditions are changed. JAMV will prescribe and comply with any other restrictions or prohibitions that may be imposed by Government that may be announced at any time, to take effect immediately, without notice. JAMV also reserves the right to enforce any additional restrictions, including imposing penalties and/or suspension of future services if service providers fail to comply with the prescribed SOPs.

We wish to apologize in advance for any inconveniences you may experience during this period of operational restrictions and request your kind understanding and cooperation.

Help us create a safe space for JAMV and our community!

Thank you.